

Useful Information

Locked Handsets

Some GSM phones are SIM locked, restricting the use of SIM cards from other networks. If your phone is locked, an 'Insert SIM' message may appear after you have correctly inserted the SIM card. To rent an unlocked handset, please visit www.cellhire.com

Phone / SIM language

Most handsets are pre-set to automatically select the language of the SIM card. Activating your desired language before you go SIMSmart will ensure that your phone display is not affected.

Please refer to your user manual for details of how to change the handset language.

Phone Book Contacts

Contacts in your own phone book are stored on either your phone or SIM memory. To ensure you have access to all of your contacts whilst using SIMSmart, copy all contacts to your phone memory and activate the phone memory on your handset.

Please refer to your user manual for details of how to copy contacts and select the phone memory.

International Country Codes

| | | | |
|-------------|-----|--------------|-----|
| Australia | 61 | Austria | 43 |
| Belgium | 32 | Brazil | 55 |
| Canada | 1 | China | 86 |
| Finland | 358 | France | 33 |
| Germany | 49 | Greece | 30 |
| Hong Kong | 852 | Italy | 39 |
| Japan | 39 | Netherlands | 31 |
| Norway | 47 | Portugal | 351 |
| Russia | 7 | South Africa | 27 |
| Spain | 34 | Sweden | 46 |
| Switzerland | 41 | Taiwan | 886 |
| UK | 44 | US | 1 |

Essential Information Before You Leave

SIMSmart® Plus Instructions

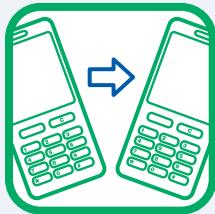
SIMSmart Plus

Welcome to SIMSmart® Plus, the service which enables you to save money and use your own mobile number when travelling overseas.

The following information is provided as a guide to enable you to get the most from SIMSmart Plus.

Follow these three simple steps and start saving on every call:

Step 1 Before you depart



You must divert all calls from your own mobile to your SIMSmart Plus number before you travel.

With your own SIM card still in the handset:

- i) Press #, wait two seconds, then press # 21 # and send the call.
- ii) Then press * wait two seconds and press * 21 *
- iii) Then dial the Call Forwarding Number shown at the beginning of the Instruction Booklet included in your rental pack and activate the call.

Step 2 Insert SIM Card



- i) Remove the SIMSmart Plus card from the packaging and insert the SIM into your handset.
- ii) The SIM card insertion point will vary depending on the make and model of your mobile phone. Please refer to your user manual if you are unsure.
- iii) When the SIM card is inserted into the mobile phone, the gold disc on the SIM card must make contact with the connectors inside the phone.

You are ready to start saving as soon as you reach your travel destination.

Step 3 When you return



When you return home, cancel the divert on your own mobile number. To do this, place your own SIM card back into the handset then:

- i) Press # wait two seconds, then press # 21 # and send the call.