

Your phone

Your Cellhire phone has been quality checked and tested and both batteries are fully charged.



1. To power phone on / off

Press and hold the button at the bottom of the keypad until the phone powers on.

Repeat to switch off.

2. Keypad lock

Press the buttons simultaneously.

Repeat to unlock.

3. Set the date and time

Press until you see PHONE SETUP and then press .

Press to scroll to SET TIME AND DATE and press to select.

Press to choose SET HOME TIME then press .

Enter the current time in 24 hour format and then press .

Enter the current date (dd-mm-yy) and press .

Press and hold to exit the menu.

4. Charging the battery



Connect the charger to the bottom of the phone.

Plug the other end of the charger into an appropriate power source, you may need to use an adaptor relevant to the country you are in - this is included in your rental pack.

You can use the phone while the charger is connected.

5. Answering / ending calls

To receive a call, your phone must be powered on and be in contact with the satellite network.

There are two scenarios for receiving calls, depending on the antenna position:

1. Antenna raised and fully extended
2. Antenna stowed in the down position

1. Antenna raised and fully extended

When you receive a call, the phone rings and/or vibrates and the screen displays CALL.

To answer a call, press .

To end call press or .

2. Antenna stowed or in down position

When you receive a call, the phone chirps up to three times to alert you of an incoming call and ROTATE ANTENNA followed by CALL ATTEMPT is displayed on the screen.

You must rotate and extend the antenna with a clear unobstructed view of the sky as quickly as possible to accept the call.



Using Left Hand

Using Right Hand

After several seconds, the phone will ring and/or vibrate and the screen will display CALL.

To answer a call, press .

To end call press or .

Important Note

Your Iridium phone is a sensitive piece of equipment and should be treated with care. When rotating the antenna, please turn from the base of the antenna. Pushing from the top of the antenna may result in a crack forming in the antenna. Equipment returned damaged will result in a charge being applied to your account.

6. Making calls

Rotate and fully extend the antenna (pull out end). The antenna should be vertical when you talk on the phone and have a clear unobstructed view of the sky.

To make an emergency call

Dial 112 .

To redial the last number called

In standby mode, press to display the last number dialled.

Press to send the call.

To make a call

All numbers dialled must be in international format

Press and hold (+ sign will appear).

Dial COUNTRY CODE + CITY/AREA CODE + PHONE NUMBER and press to send the call.

(COUNTRY CODES are listed overleaf. The CITY/AREA code of most countries outside of North America begins with 0. This 0 should be omitted when dialling.)

E.g. Call to the UK, dial: +44 207 123 1234

7. Phone book

Saving contacts

Press until you see PHONE BOOK and then press .

Press to scroll to PERSONAL NUMBERS then press .

Press to scroll to ADD ENTRY then press .

Press to scroll to ADD TO PHONE MEMORY or ADD TO SIM CARD MEMORY.

Press to select, then input contact's number and press .

Enter the contact's name using the keypad then press .

You will then be asked to enter a LOCATION. Enter a number between 1-100 for phone memory or 101-255 for SIM memory. Then press .

Press and hold to exit the menu.

Searching for / calling a contact

Press until you see PHONE BOOK and then press .

Press to scroll to PERSONAL NUMBERS then press .

Press to scroll to FIND ENTRY BY NAME then press .

Enter one or more characters of the contact's name then press .

Scroll to the desired contact then press .

Ensure that CALLING is highlighted then press to send the call.

Retrieval of messages left in your VoiceMail will be charged at the standard call rate. Please refer to your Rental Agreement for your unit rate.

Important note: In order for Cellhire to offer the best possible rental service, please do not change the standard VoiceMail greeting or the default PIN code. If it is necessary for you to alter the greeting, please contact a Cellhire representative for further assistance.

Accessing your VoiceMail from a landline / mobile phone

Dial your Iridium number. Interrupt the personal greeting by pressing *****.

When prompted, dial 1020 (security code) then follow the prompts.

Accessing your VoiceMail from your Iridium handset

Press and hold **0+** (+ will appear).

Dial your Iridium phone number followed by **OK**.

When prompted, dial 1020 (security code) then follow the prompts.



Additional Information

For further information, please visit www.cellhire.co.uk and click support.

Important Notes Regarding Iridium Phone Rental

- The Iridium Satellite network consists of 66 Satellites orbiting at a distance of 460 miles above Earth. These 66 Satellites criss-cross each other's path, which allows the Iridium network to provide coverage anywhere on the globe. Because the Iridium handset communicates directly with Satellites 460 miles away, it is important that you stand relatively still with the antenna upright and clicked into a 45-degree angle (see reverse) remove. Moving around while connected may result in dropped calls.

- Check signal strength prior to placing your call. Even though you are outside, there are conditions that will affect the quality of the signal (cloud cover, trees, buildings, etc.). It is important to make sure you not only have a clear line of sight to the sky but also a strong signal.

- This is a Satellite phone that sends a 4-watt signal to a Satellite 460 miles away. At times, it will not offer the clarity that you may be used to with a standard mobile phone. A scratchy connection does not mean the phone is not working, it simply means that atmospheric conditions are interfering with the signal. Chances are very good that the quality will improve over the course of the call.

Although incoming calls to the Iridium phone are free for the Iridium user, the person calling the Iridium phone will be billed for an international call to a Satellite network. These calls can be expensive depending on the caller's long distance plan. Callers should check with their service provider to confirm call charges prior to calling the Iridium handsets.

International country codes

Australia	61
Austria	43
Belgium	32
Brazil	55
Canada	1
China	86
Finland	358
France	33
Germany	49
Greece	30
Hong Kong	852
Italy	39
Japan	81
Netherlands	31
Norway	47
Portugal	351
Russia	7
South Africa	27
Spain	34
Sweden	46
Switzerland	41
Taiwan	886
UK	44
US	1

Cellhire has pre-arranged procedures to collect your equipment, simply follow the instructions below.

Returning your equipment within the EU:

Step 1: Place the equipment in the bubble-wrap, insert into the return bag and seal.

Step 2: Fill out section 1 of the attached UPS waybill with your name, address and phone number, (be sure to retain the top copy for your records). Cellhire is not able to track packages without a copy of the UPS waybill or tracking number.

Step 3: Call UPS in the country you are in (see list below) to arrange collection. Inform UPS that you have a prepaid return airway bill. Delivery and collection will take place in the same country.

Step 4: Hand the package to the UPS representative. If you are staying in a hotel, leave the package with the hotel concierge or reception desk. Make sure you take the name of the hotel representative for future reference.

UPS contact numbers (Please call UPS in the country that you will be returning your equipment from)

Austria	0810 006630	Italy	800 877 877
Belgium	0800 12828	Luxembourg	800 225 10
Denmark	8030 2222	Netherlands	0800 099 1300
Finland	0800 1 877 877	Portugal	707 23 23 23
France	0800 877 877	Spain	902 88 88 20
Germany	0800 8826630	Sweden	020 788 799
Greece	210 998 4000	Switzerland	0800 55 88 33
Ireland	1 800 57 57 57	UK	08457 877 877

Important: The equipment is the customer's responsibility until it is scanned and collected by the courier. Any lost package without proof of courier collection is the sole responsibility of the customer.

Lost / stolen equipment

If your equipment is lost or stolen you must call Cellhire immediately on the number shown below. All calls made are the responsibility of the customer until the theft / loss is reported to Cellhire.

24 Hour Global Support

UK freephone*: 0800 610 610
UK International: +44 (0) 1904 610 610

*Free call from a landline only.

For on-line support, please visit www.cellhire.co.uk and click support.

Thank you for renting from Cellhire.