

# Your phone

Your Cellhire phone has been quality checked and tested and both batteries are fully charged.



- Menu Key
- Scroll Keys
- Power Key
- Dial / Answer Key
- Keypad

## 1. To power phone on / off

Press and hold  until the phone powers on.

Repeat to switch off


## 2. Charging the battery




Connect the lead from the charger to the socket on the bottom of your phone then connect the charger to a wall socket. You may need to use a travel adaptor. This is included in your rental pack.

You can use the phone while the charger is connected.

## 3. Answering / ending calls

To answer a call, press .

To end a call, press .

## 4. Making calls

To make an emergency call

Dial 119 .

To redial recently dialled numbers

Press  then scroll to the desired number and press  to send the call.


To make a domestic call

Dial CITY/AREA CODE + PHONE NUMBER and press  to send the call.

E.g. Domestic call within Korea, dial: 02 1234567.

To make an international call whilst in Korea

Dial 00388 followed by COUNTRY CODE + CITY/AREA CODE + PHONE NUMBER and press  to send call.


(COUNTRY CODES are listed overleaf. The CITY/AREA code of most  countries outside of North America begins with 0. This 0 should be omitted when dialling.)

E.g. International call to the UK, dial: 00388 44 207 123 456.

## 5. Phone book

Saving contacts


In standby mode enter a number and press the  key.



Select an icon to identify the type (HOME/ OFFICE/ MOBILE) of number to be stored and press .

Use the keypad to enter the contact's name then scroll down to the HOME, OFFICE or MOBILE fields using the bottom scroll key and enter the contact's home, office or mobile number using the keypad.

Press  then  to confirm the entry.

Searching for / calling a contact

Press  then 3 to access your Phonebook.

Press  under FIND then scroll to the desired contact and press  to send the call.

Retrieval of messages left in your VoiceMail will be charged at the standard call rate. Please refer to your Rental Agreement for your unit rate.


#### Additional Information

For further information, please visit [www.cellhire.co.uk](http://www.cellhire.co.uk) and click support.

Important note: In order for Cellhire to offer the best possible rental service, please do not change the standard VoiceMail greeting or the default PIN code. If it is necessary for you to alter the greeting, please contact a Cellhire representative for further assistance.

When you receive a new Voicemail message, an envelope symbol will appear on the phone screen and NEW VOICEMAIL MESSAGES will be displayed.

#### To listen to your messages

Dial \*88 and press .

After the first voice prompt, enter the last four digits of your Korean number.

After the second voice prompt press 1.

#### International country codes

<b>Australia</b>	61
<b>Austria</b>	43
<b>Belgium</b>	32
<b>Brazil</b>	55
<b>Canada</b>	1
<b>China</b>	86
<b>Finland</b>	358
<b>France</b>	33
<b>Germany</b>	49
<b>Greece</b>	30
<b>Hong Kong</b>	852
<b>Italy</b>	39
<b>Japan</b>	81
<b>Netherlands</b>	31
<b>Norway</b>	47
<b>Portugal</b>	351
<b>Russia</b>	7
<b>South Africa</b>	27
<b>Spain</b>	34
<b>Sweden</b>	46
<b>Switzerland</b>	41
<b>Taiwan</b>	886
<b>UK</b>	44
<b>US</b>	1

Cellhire has pre-arranged procedures to collect your phone. Simply follow the relevant instructions below, the cost to return the phone will be included in your invoice.

#### Procedure 1 (within France):

**Step 1:** Clearly fill in the sender's section of the CHRONOPOST airway bill, then date and sign the bottom right-hand corner of the form.

**Step 2:** Please ensure the phone and equipment are packed in the bubble wrap provided and are placed in the Cellhire bag. Failure to do so will make you liable for any damages caused in transit.

**Step 3:** Please stick the airway bill to the phone pack.

**Option 1:** Deposit the bag at the nearest post office desk (not the mail box). Please note that French post offices are closed on Saturday afternoons and Sundays. Please keep the receipt which will be given to you in return as it will be required as proof of delivery.

**Option 2:** Deposit the bag at your hotel reception desk or Concierge and ask them to post it for you. Please inform Cellhire by telephone if you wish to use this option. Please note that the phone is the customer's responsibility until it is received by Cellhire. The rental period will continue until the date of postage (option 1) or until you inform Cellhire by telephone that you wish to use option 2. If you have any questions, please call CELLHIRE FRANCE 0810 610 610.

#### Procedure 2 (within rest of EU):

**Step 1:** Place the equipment in the bubble-wrap, insert into the return bag and seal.

**Step 2:** Fill out section 1 of the attached UPS waybill with your name, address and phone number, (be sure to retain the top copy for your records). Cellhire is not able to track packages without a copy of the UPS waybill or tracking number.

**Step 3:** Call UPS in the country you are in to arrange collection. Inform UPS that you have a prepaid return airway bill. Delivery and collection will take place in the same country.

**Step 4:** Hand the package to the UPS representative. If you are staying in a hotel, leave the package with the hotel concierge or reception desk. Make sure you take the name of the hotel representative for future reference.

#### UPS contact numbers (Please call UPS in the country that you will be returning your equipment from)

Austria	0810 006630	Italy	800 877 877
Belgium	0800 12828	Luxembourg	800 225 10
Denmark	8030 2222	Netherlands	0800 099 1300
Finland	0800 1 877 877	Portugal	707 23 23 23
France	0800 877 877	Spain	902 88 88 20
Germany	0800 8826630	Sweden	020 788 799
Greece	210 998 4000	Switzerland	0800 55 88 33
Ireland	1 800 57 57 57	UK	08457 877 877

**Important:** The equipment is the customer's responsibility until it is scanned and collected by the courier. Any lost package without proof of courier collection is the sole responsibility of the customer.

#### Lost / stolen equipment

If your equipment is lost or stolen you must call Cellhire immediately on: + 1 214 355 5200. All calls made are the responsibility of the customer until the theft / loss is reported to Cellhire.

#### 24 Hour Global Support

International:	+44 (0) 1904 610610 (UK)
UK freephone*:	0800 610 610
International:	+1 212 376 7373 (US)
US toll free*:	1 888 476 7368
International:	+33 (0) 1 41 43 79 40 (FR)
France:	0810 610 610

\*Free call from a landline only.

Thank you for renting from Cellhire.